

Original tickets for Friday, September 25 will be honored for the new date Wednesday, September 23.

If required, U2 fans who purchased tickets through Ticketmaster may obtain a refund by following the instructions below for your applicable delivery method.

If you have paperless tickets, ticketFast delivery, or your tickets were being held at the box office Will Call Window, you may obtain a refund by contacting Ticketmaster Customer Service no later than September 22, 2009 by 3:00PM ES/DT @ <http://www.ticketmaster.com/h/asktm.html>

Please provide your order number, name, and the last 4 digits of the credit card used to purchase your tickets

If your tickets were mailed via UPS or regular mail, you may mail your tickets to:
Ticketmaster
Attention Customer Service
U2 360 Tour (NY1) Refund
1000 Corporate Landing
Charleston, WV 25311

Please make a copy of the tickets for your own records before returning the physical tickets in the mail. Include the name & address on the account, your Ticketmaster order number, and a daytime telephone number in case we need to reach you. Your tickets must be received in our office no later than September 15, 2009 by 3:00PM ES/DT. Ticketmaster is not responsible for tickets that are lost, stolen, or never received in our office. Please note, the \$4.00 per order processing fee, any ticketFast, or UPS delivery charges and in-store pick up charges are non-refundable. If you have any questions, please contact us online at:

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If you purchased tickets at the IZOD Center Box Office refunds are available Monday-Friday 11am-6pm no later than September 22, 2009 by 6:00PM ES/DT.

Tickets NOT purchased through our official ticketing company, Ticketmaster, or through the venue must obtain refunds from the third party (example: StubHub, Craigslist, Ebay or other source) where the tickets were purchased.